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## **QUALITY POLICY**

### **Quality Policy**

The quality policy of TCE Limited is to operate to recognised British Standards including the international standard ISO 9001:2008.

We shall strive to improve the level of service, promote and develop a culture of continuous improvement in order to improve customer satisfaction levels.

To ensure the business continues to be successful we shall ensure personnel receive the appropriate training and development to carry out their job in an effective manner.

The performance of the QMS and our quality objectives will be reviewed to ensure their effectiveness and continued suitability at the annual management review meetings. It is our policy to improve the performance of the QMS.

The contents of this quality policy shall be communicated to all personnel during induction training and its understanding verified during internal audits of the quality management system.

Approved by

**Surinder Bali**  
Director  
27<sup>th</sup> January 2017